

Computer Requirements for UHWO Online Courses

Welcome to the UH-West O'ahu distributed learning program! Since the courses are offered on the World Wide Web, you can take them from the comfort of your home, office, or wherever you have access to the appropriate equipment. This document will cover the minimum requirements needed for a successful online experience.

Please make sure that your system meets all the minimum requirements listed before attending class.

For any online WebCT course at UHWO, you need:

1. Access to a **Personal Computer (PC)** or a **Macintosh (Mac)** system with the following:
 - a. At least 10 megabytes of free space on your hard drive;
 - b. At least 32 megabytes of Random Access Memory (RAM);
 - c. a computer capable of sound

Note: Students on O'ahu, please check the Computer Lab Web page for updates on lab hours: <http://www2.hawaii.edu/~uhwolab>. The Computer Lab hours are subject to change without notice.

2. A reliable Internet Service Provider, or ISP. Cable or DSL are highly recommended; however, any reliable local dial-up service provider will do.

If you use dial-up, be sure you have **at least a 56 Kbps modem connection**.

3. Either Internet Explorer or Netscape to access web pages and WebCT, the course management software used for online classes.

Do NOT use the America Online browser. If you use AOL as your ISP, you may connect to the Internet, then minimize the AOL browser and open Netscape or Internet Explorer.

To check if your browser settings are optimized for WebCT, go to <http://webct.hawaii.edu> and click on the "Check Browser" link on the top right hand corner of your screen. You can then walk through a series of steps to check your browser settings.

4. A recent version of Microsoft Word or similar word processing program to send and receive attachments for classroom assignments.
Not all word processing software are compatible so be sure to contact your instructor to find out what which word processing software he/she prefers.
5. Some instructors will have lessons or videotapes available for online viewing using the RealOne player. RealOne can be downloaded free of charge at <http://www.real.com/realone>

Look for the free RealOne player. The “plus” version is not needed.

Need Help?

For more in-depth information on how to use WebCT tools and features, refer to the WebCT Student Orientation created by Information Technology Services:

<http://www.hawaii.edu/talent/webctstudentorientation/index.html>

If you have any questions about online courses, contact the Student Services Office at (808) 454-4700 or toll-free at 1-(866) 299-8656.

For WebCT technical support, contact Linda Maeno or Stacey Sawa:

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